



**SUBHARTI MEDICAL COLLEGE, MEERUT.**

**SWAMI VIVEKANAND SUBHARTI UNIVERSITY**



## **CITIZEN'S CHARTER**

**Subharti Medical College  
&  
Chhatrapati Shivaji Subharti Hospital**

## SUBHARTI MOTTO

f'k{kk	(Education)
lsok	(Service)
laLdkj	(Sacrament)
jk"V <sup>ah</sup> ;rk	(Nationality)

## OUR MISSION

To provide a Center of Excellence for the provision of best educational programs in the field of medicine to the Nation.

To prepare compassionate, professionally competent and ethically sound doctors through excellence in education, training and research for providing primitive, preventive, curative and rehabilitative health care services of the highest standard with special concern for the differently abled, disadvantaged and the under-served.

To develop the spirit of enquiry and intellectual curiosity, to acquire new knowledge and necessary skills for continuous improvement and lifelong learning in our students.

## OUR VISION

**losZ HkoUrq lqf[ku%] losZ lUrq fujke;kA  
losZ Hknz kf.k i';Urq] ek df'pn~  
nq[kHkkXHkosr~AA**

May Everybody Be Happy  
May Everybody Be Free From Disease,  
May Every One Of Us See To It, That  
Nobody Suffers From Any Pain Or Sorrow

**u Rogadke;s jkT;a] u LoxZa u iquHkZoe~A  
dke;s nq%[krlrkuka] izkf.kukekfrZuk'kue~AA**

I Do Not Ask For The Crown,

Neither I Wish For Heaven Nor Moksha  
I Only Want To Alleviate the Sufferings Of  
Those People Who Are Burning In the Fire of Sorrow.

# SUBHARTI MEDICAL COLLEGE

Subharti Medical College, established in Meerut (UP), in the memory of Netaji Subhash Chandra Bose, is one of the premier Institutes in Private Sector (self-financing) in India. It is a constituent college of Swami Vivekanand Subharti University, which is an 'A' Grade accredited University by NAAC. The College is located in a majestic building within the vast sprawling campus. It provides teaching and training to award MBBS degree & post graduate degrees in all the major specialties; P.G. Diploma in Anesthesiology & critical care.

The College has all the departments as per MCI norms. Separate department for conducting orientation classes for postgraduates and new faculties and for CME. It also has a Central Research Station with advanced research facilities and a Medical Education Unit. The College has been authorized for Basic Course Training of Teaching Faculties for Medical Education Technology. The College also has Institutional Ethics Committee registered by Drug Controller General (India) for clinical trials and other research projects and a library rich in books & journals. There are more than 15,000 books of various specialties and regular subscription of **176** journals, of which **90** are international journals. There is a computer lab with CEDs internet facilities for the students for self-learning & surfing. Besides, this College is also furnished with the latest and best audio-visual teaching aids such as OHP, LCD, visualizer, electronic teaching boards etc. in all the lecture theatres, departments and teaching points. Departmental laboratories, museum and other infrastructures are of A grade standard to provide best teaching environment to U.G. /P.G. students.

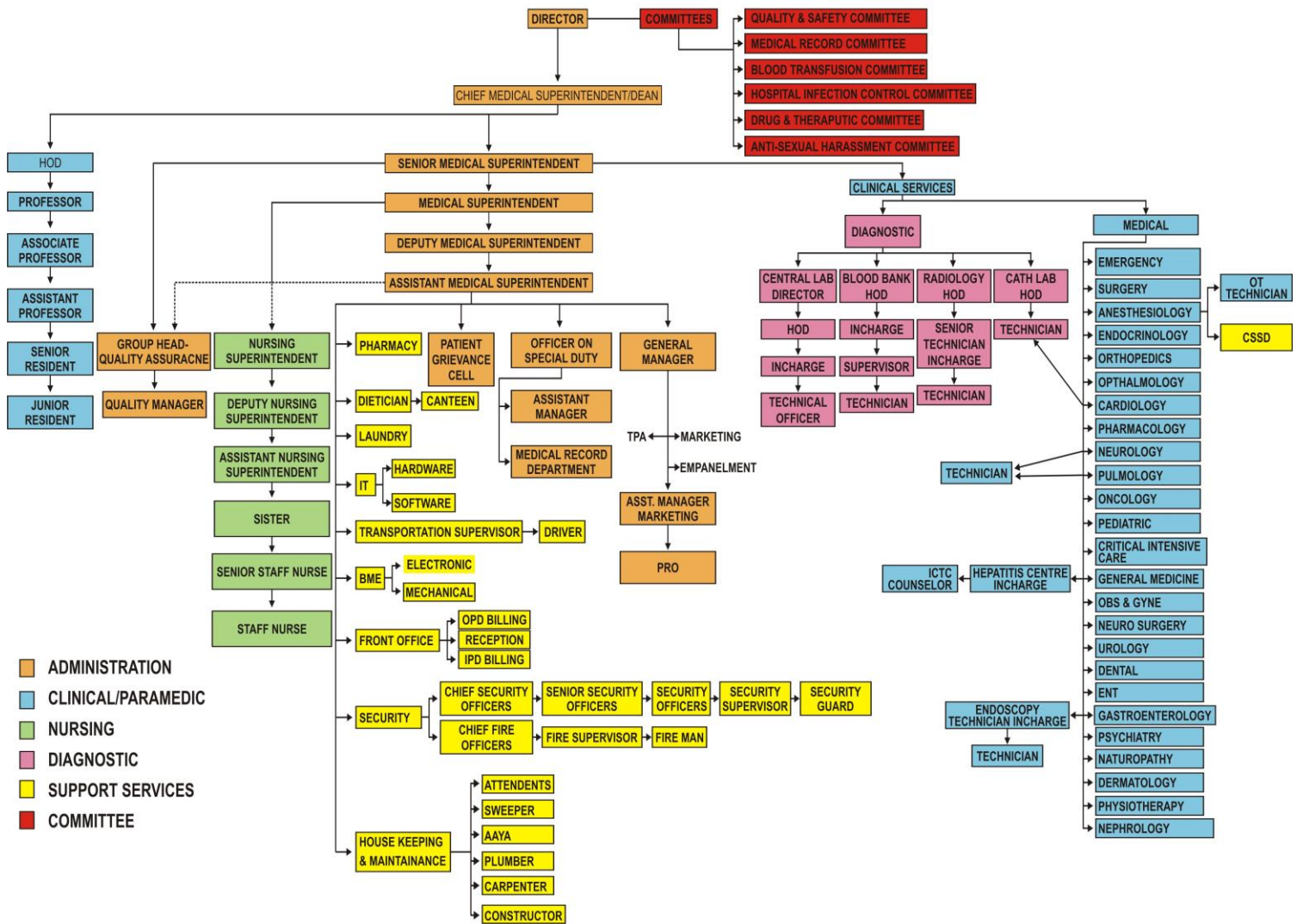
College also has a department of Para Medical Sciences, Biotechnology & Molecular Biology and Hospital Administration.

## CHHATRAPATI SHIVAJI SUBHARTI HOSPITAL

Chhatrapati Shivaji Subharti Hospital is a 1169 bedded super specialty Hospital associated with Subharti Medical College. Besides tertiary health care to the population of Meerut and surrounding district, it provides a platform for immense training for the students of medical and allied fields. The Hospital provides round the clock emergency services including accident and trauma care. It also provides general quality specialist and super-specialty medical care at highly subsidized rates to one and all. Subharti Hospital has 34 spacious wards, 14 major and 8 minor operation theaters, a well-equipped Nursery Ward for premature babies, 9 intensive care units for critically ill patients: (Surgical, Burn, Neuro, OBG, Medicine, Cardiac, Pulmonary, Pediatric, Neonatal, Special), and 30 bedded Accident & Trauma Unit. The ICUs are equipped with all modern, sophisticated, therapeutic and monitoring equipment. Other specialized services are Spiral CT-160 Slice, Color Doppler, M.R.I - 3 Tesla, Digital High Resolution PET-CT Scan with uMI550 Mammography, DEXA Scan, RTCT-16 Slice Ultrasound, X-Ray, ECHO, E.C.G, Holter Monitoring, Tread Mill Test, Cath lab, E.E.G, N.C.V, E.M.G, V.E.P, Video-Bronchoscopy, Endo Bronchial Ultrasound, DLCO, EBUS, P.F.T, Sleep lab, Endoscopy, Audiometry, B.E.R.A, E.N.G, Glaucoma & Retina services, Green Laser, Angiography, OCT, Harmonic Knife, Bac-T Alert, Vi-Tek, Hemo & Peritoneal Dialysis, Nuclear Medicine, Radiation Oncology, Blood Bank, Eye bank, ICTC, Hepatitis Centre, Endoscopy Centre, NABL Accredited Central Laboratory etc. The lab provides various tests of Clinical Bio chemistry, Clinical Microbiology & Serology, Clinical Pathology, Cytopathology, Haematology, Histopathology, Immunology, Immunohaematology, Molecular Biology and Toxicology. Besides conducting Health and Blood Donation Camps a number of National Health Programmes such as National Blindness Control, Blood Safety, AIDS Control, Mental Health Programme, DOTS programme are also run by Subharti Medical College & Hospital.

**A 300 bedded** super specialty modern “The Lok Priya Hospital” in the heart of Meerut city is also associated with Subharti Medical College as its urban health training center.

# ORGANISATIONAL STRUCTURE OF CHHATRAPATI SHIVAJI SUBHARTI HOSPITAL



<b>Patient's Rights &amp; Responsibilities</b>	
<b>S.No.</b>	<b>Patient's Rights include</b>
1.	Respect for personal dignity and privacy during examination, procedures and treatment.
2.	Protection from neglect or abuse.
3.	Treating patient information as confidential.
4.	Obtaining informed consent before carrying out procedures
5.	Information on how to voice a complaint.
6.	Information on the expected cost of the treatment.
7.	Patient has a right to have summary of his treatment.
<b>S.No.</b>	<b>Patient's &amp; Family's Responsibilities</b>
1.	To provide the accurate information about the disease & symptoms.
2.	To follow the health care professional instructions.
3.	To follow the hospital rules and regulations.
4.	To pay the hospital dues on time.
5.	To maintain the hospital decorum & help hospital administration maintains the same.
6.	To respect hospital staff & other patients.

#### **COURSES OFFERED:**

##### **1. Medical Courses :**

- a) MBBS
- b) P.G. Degree (MD/MS)
- c) M.Sc. in Medical Subjects
- d) Ph.D. in Medical Subjects,

##### **2. Para Medicals :**

- a) Diploma – Medical Laboratory Technology, Operation Technology & X-Ray Technology
- b) B.Sc. MLT, B.Sc. MIT
- c) M.Sc. MLT, M.Sc. MIT

##### **3. Molecular & Biotechnology Biology: M.Sc. in Molecular Biology & Biotechnology.**

##### **4. Ph.D in Medical Subjects**

## MODE OF ADMISSION

**MBBS** - Only through NEET, as per NMC norms.

**MD/MS** (in all subjects) - Only through NEET, as per NMC norms.

**Ph.D in Medical Subjects** (Anatomy, Physiology, Biochemistry, Pathology, Microbiology, Pharmacology, Community Medicine, General Surgery, Pediatrics (Neonatology) through examination conducted by SVSU/Merit.

**M.Sc. in Medical Subjects** (Anatomy, Physiology, Biochemistry, Microbiology, Pharmacology) through examination conducted by SVSU/Merit.

**M.Sc. (MIT), M.Sc. (MLT), B.Sc. (MIT), B.Sc. (MLT), Diploma in MLT, Diploma in X-Ray Technology, Diploma in Operation Theatre Selection** by State Medical Faculty U.P./Through Examination.

## DEPARTMENTS OF SUBHARTI MEDICAL COLLEGE AND POST GRADUATES COURSES:

S.No.	Department	Professor & Head	Total Faculty	Sanctioned P.G. Degree & (MD/MS/Diploma)
1	Anatomy	Dr. Satyam Khare	13	03 MD
2	Physiology	Dr. Kiran Singh	12	04 MD
3	Biochemistry	Dr. Jaskiran Kaur	12	03 MD
4	Pathology	Dr. Anjali Khare	28	05 MD
5	Microbiology	Dr. Anita Pandey	12	03 MD
6	Pharmacology	Dr. Surabhi Gupta	14	03 MD
7	Forensic Medicine	Dr. Bhim Singh	09	---
8	Community Medicine	Dr. Bhawna Pant	18	03 MD
9	General Medicine	Dr. Saurabh Singhal	21	12 MD
10	Respiratory Medicine	Dr. Eema Chaudhary	03	02 MD
11	Skin & VD	Dr. Arvind Krishna	04	03 MD
12	Psychiatry	Dr. Vivek Kumar	03	03 MD
13	Paediatrics	Dr. Ajay Punj	10	03 MD

14	Obstetrics & Gynaecology	Dr. Smriti Gupta	10	04 MD
15	General Surgery	Dr. Shashank Mishra	18	15 MS
16	Ophthalmology	Dr. V. K. Malik	06	06 MS
17	E.N.T.	Dr. Sanjay Kumar	05	02 MS
18	Orthopaedics	Dr. Parwez Ahmad	10	05 MS
19	Anaesthesia	Dr. Bhawna Rastogi	13	10 MD
20	Radio-Diagnosis	Dr. Mahesh Kr. Mittal	07	05 MD
21	Emergency Medicine	Dr. Krishna Murty	03	02 MD

### CSS Hospital Services Available:

**Enquiry, Reception & Registration Services:-** These are available in main OPD block. Enquiry facility is available round the clock on Phone no. 0121-6678000, 0121-2439112-150. At reception facilities of waiting area, stretcher trolley, wheel chairs, drinking water, toilet, television, public relation office, patient grievances rederrsal cell, free dispensary and separate registration counters for male & female patients, senior citizen, handicapped and staff. A separate reception & registration facility is also in emergency for patient after normal hospital working between 4:00 PM to 8:00 AM.

- (a) **Casualty & Emergency Services:-** Emergency services are available in all broad specialties round the clock. There are 30 beds in emergency. A separate ward for trauma & accidental cases. Resident doctors of Medicine, Surgery, and Orthopedics & Pediatric are available round the clock. Obstetrics cases are directly shifted to labour room. Emergency is equipped with all emergency equipments such as monitors, pulse oxymeter, ambu bag, defibrillator, ventilator, NIBP, Bipap, infusion pump and central line for suction & oxygen, This is also supported with Surgery & Orthopedics emergency O.T., round the clock pathology investigation facilities blood bank, radiology including mobile USG, X-Ray machine, 10 bedded Surgical ICU, facility of medico-legal examination supervised under department of Forensic Medicine and 6 ambulances equipped with life saving and monitoring equipments including ventilators.
- (b) **OPD Services:-** OPD Services in all major specialties are available between 8:00 AM to 04:00 PM in all working days excluding Sunday & Gazetted holidays such as Republic Day, Independence Day, Azad Hind Divas on 21 Oct, Holi & Diwali Festival. OPDs are mostly on ground floor of the hospital. To avoid overcrowding and delay in consultation 3 OPD are running parallel in Department of Medicine & Surgery, 2 in Orthopedics, Obstetrics & Gynecology, Ophthalmology & Pediatrics and 1 in ENT, Pulmonary Medicine, Dentistry, Dermatology, and Psychiatry. Besides this super specialty clinics run in following department as per following schedule.

Department	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Cardiology	√	√	√	√	√	√
Nephrology	√	-	√	√	√	-
Gastroenterology	-	√	-	-	-	-
Endocrinology	-	-	-	-	-	√
Rheumatology	-	-	-	-	-	√
Neuro Oncology	-	-	√	√	-	-
Neuro Surgery	√	√	√	√	-	-
Urology	√	-	√	-	√	-
Pain Clinic	√	√	√	√	√	√
Retina Clinic	√	√	√	√	-	-
ICTC & AIDS	√	√	√	√	√	√

- (c) **Laboratory Services:-** NABL accredited Central Hospital laboratory having separate sections for Pathology, Microbiology & Biochemistry, is at ground floor of Hospital close to registration area. Investigation facilities are available round the clock. Important tests are CBC, Histopathology, FNAC, Immunology, Culture & Sensitivity, parasitology, electrolytes, LFT, KFT, enzyme, molecular lab, karyotyping, PCR, ELISA and electrophoresis etc. A number of tests are free of charges and others at highly subsidized rates.
- (d) **Radio-Diagnostic Services:-** The facilities of Digital X-rays, Plain X-rays, Intravenous Urography, Digital Radiography (CR System), USG with HRS , CT Scan, Color Doppler, DEXA Scan, RTCT, Digital High Resolution PET-CT Scan with uMI550 Mammography,, CT, MRI, DSA and special investigations such as Barium meal, IVU, HSG, RGU, MCU Fistulography , DCG, Sialography etc. are available at subsidized rates in department of Radio-Diagnosis. These services are also available in emergency round the clock.
- (e) **Blood Bank:-** The facilities of blood bank is available 24 hours with component separation unit, platelets, platelets concentration, Apheresis all components, T.P.E, P.R.B.C, F.F.P, cryo etc.
- (f) **Indoor Patient Services:-** There are 1169 beds in hospital out of which 920 beds are in General Wards, 86 in ICU beds in Casualty 30, 87 beds in Private ward. There are 33 General Ward of which 7 wards in General Medicine, 5 wards General Surgery, 3 wards in Obstetrics & Gynecology, 3 wards in Pediatrics, 3 wards in Orthopedic, 3 wards in Cardiology, 2 wards in Respiratory Medicine, 2 wards in Ophthalmology and one ward each in ENT, Skin, Psychiatry, Neuro Surgery, Radiation Oncology. There is provision of free diet for the patients of General Ward. There are 86 beds in ICU of which 29 in medicine, 10 in cardiac, 2 in burn unit, 10 in general surgery, 06 in HICU, 5 in respiratory Medicine, 8 in pediatric, 5 in neonatal, 10 Neuro and 07 in OBG. There are well furnished 87 bedded Private Ward on II & II Floor of the Hospital with the facility of TV, Fridge, AC, blower, L.P.G etc. on subsidized rates.
- (g) **Cath Lab:-** Cath Lab equipped with Central Cardiac monitor with facility of angiography and angioplasty. Echocardiography, Tread Mill, Electrocardiography, Holter monitoring, Ballooning & Pacemaker etc.
- (h) **Operation Theatre:-** There are 14 Major OTs, 08 Minor and one septic OT on I & II floor of hospital and one labour room O.T on ground floor for safe delivery of babies.

- (i) **Other Medical Facilities:-** Dialysis, Blood Bank, Eye Bank, Endoscopy, EMG, Speech & Occupational Therapy, Acupuncture , Naturopathy ,Yoga, Physiotherapy, De-addiction & Behavioral therapy, Rehabilitation Centre, Children Psychology, dietician, Urban & Rural Health Centers, Hepatitis Centre, ICTC & HIV testing Centre, ART Centre, Medical stores are available in CSS Hospital.
- (j) **Other Support Services:-**Facilities are also available for Hospital Kitchen, Cafeterias, Morgue with Cooling Cabinet for keeping 14 dead bodies, Parking, Ambulance, Medical stores, Housekeeping, Security, Fire Safety security, Laundry, Hospital Infection Control Cell, Bio-medical waste disposal unit integrated, Central Research Station, Bank and ATMs.

**RESPONSIBILITIES OF THE USERS:**

- \* The success of this charter depends on the support from our user. Please do not cause inconvenience to other patients.
- \* Please co-operate us in keeping the hospital & its surroundings neat & clean. The Hospital is a “No smoking Zone” & smoking is a punishable offence.
- \* Please provide useful feedback & constructor suggestions to the CMS/MS of the Hospital.
- \* Give regards to Ladies & Senior Citizens.

**HELP LINE NO. 0121-3055000**



# Chhatrapati Shivaji **SUBHARTI HOSPITAL**

## SCOPE OF SERVICES

### CLINICAL SERVICES

- Anaesthesiology
- Cardiology (Angiography, Angioplasty, Balloning & Pacemaker)
- Clinical Haematology
- Critical & Intensive Care
- Dental Sciences
- Dermatology & Venereology
- Emergency Medicine
- Endocrinology
- ENT
- Gastrointestinal Surgery
- General Medicine
- General Surgery including Minimal Access
- Interventional Radiology
- Neonatology
- Nephrology including Dialysis
- Neurology
- Neuro Surgery
- Obstetrics & Gynaecology
- Onco Surgery
- Oncology (Chemotherapy)
- Ophthalmology
- Orthopaedics including Arthroscopy, Sports Medicine & Joint Replacement Surgery
- Pediatric Surgery
- Plastic & Reconstructive Surgery
- Psychiatry

- Reproductive Medicine
- Respiratory Medicine
- Rheumatology
- Transplant Services (Cornea, Hair)
- Urology
- Vascular Surgery

### LABORATORY SERVICES

- Clinical Biochemistry
- Clinical Microbiology & Serology
- Clinical Pathology
- Cytopathology
- Haematology
- Histopathology
- Immunology
- Immunohaematology
- Molecular Biology
- Toxicology

### DIAGNOSTIC SERVICES

- CT Scan
- Colour Doppler
- Mammography
- M.R.I Scan
- Ultra Sound
- X-ray
- ECHO
- E.C.G
- Holter Monitoring
- Tread Mill Test
- E.E.G
- N.C.V

- E.M.G
- V.E.P
- Bronchoscopy
- DLCO
- EBUS
- P.F.T (Spirometry)
- Sleep Lab
- Endoscopy
- Audiometry
- B.E.R.A
- E.N.G

### PROFESSIONS ALLIED TO MEDICINE

- Acupuncture
- Dietetics
- Physiotherapy
- Psychology
- Rehabilitation
- Naturopathy
- Occupational Therapy
- Speech Therapy
- Yoga

### 24x7 SERVICES

- Ambulance
- Blood Bank
- Diagnostic Services
- Emergency
- Eye Bank
- Medical Store

SUBHARTI PURAM, NH-58, DELHI-HARIDWAR BY PASS ROAD, MEERUT Ph.:0121-2439112, 2439150

**Grievance Redressal System:-** Suggestion/compliant box is provided near Medical Superintendent office in the hospital. For any compliant/suggestion/query contact: Director – Medical Group, Principal & Dean – Subharti Medical College & Medical Superintendent – CSS Hospital.

## CONTACT DETAILS:-

1. The Principal & Dean, Subharti Medical College, Meerut 250005 Uttar Pradesh  
Ph. 0121-3055000, 0121-3058031  
Mobile: 9837110149 E-mail: [medical@subharti.org](mailto:medical@subharti.org)

## HOSPITAL

1. The Medical Superintendent, Chhatrapati Shivaji Subharti Hospital,  
Meerut 250005 Uttar Pradesh Ph. 0121-3055000  
Mobile: 9872074403 E-mail: [hospital@subharti.org](mailto:hospital@subharti.org) , [mscssh@gmail.com](mailto:mscssh@gmail.com)
2. The Deputy Medical Superintendent, Chhatrapati Shivaji Subharti Hospital, Meerut 250005  
Uttar Pradesh Ph. 0121-3055000  
Mobile: 9639010152 E-mail: [krishnasubhartioffice@gmail.com](mailto:krishnasubhartioffice@gmail.com)
3. The Nursing Superintendent, Chhatrapati Shivaji Subharti Hospital, Meerut 250005  
Uttar Pradesh Ph. 0121-3055000  
Mobile: 9410209954 E-mail: [nscssh@gmail.com](mailto:nscssh@gmail.com)